

RETURN POLICY AND CANCELLATION NOTICE

CANCELATION OF A TRAVEL CLUB MEMBERSHIP. All of our Travel Club Memberships are sold with a 30 day 100% money back guarantee. There are no partial refunds.

- b.1.1 Request the cancellation with verification within 30 days of purchase. (If the customer notifies I-Club BIZ via email of their request to cancel, the request is not considered received until I-Club BIZ has responded back to the customer with a verification email. If the customer calls I-Club BIZ to request the cancellation, the verification email from I-Club BIZ will constitute the request has been made. If the customer sends in a written request and the letter is not certified, the request is not considered received until I-Club BIZ has responded back to the customer with a verification email.) Unless the customer has requested the cancellation with a certified letter, the verification email from I-Club BIZ is the proof that the customer has requested the cancellation.
- b.1.2 The welcome kit will also have to be returned and received by I-Club BIZ within ten (10) days from the verification date, or the request to cancel is void.
- b.1.3 Within 10 days after all refund requirements have been met, I-Club BIZ will refund the purchase amount back to the credit card that paid for the purchase.

RETURN OF PRODUCT—NO TERMINATION. If you are not 100% satisfied with our Products, you may return them for a refund if neither you nor we have terminated the Agreement and the Products were purchased within thirty (30) days and are in resalable condition. The refund shall be 90% of the purchase price. Shipping and handling charges incurred by you when the Products were purchased will not be refunded.

REFUSED PRODUCTS. If you order Products and then refuse delivery, your order is subject to the restocking fee and other procedures for returns herein, and we may charge you for the return shipping costs.

REFUND PROCEDURES. To receive a refund, you must comply with the following:

- a. Obtain a Return Merchandise Authorization (RMA) number by calling the IBO Services department. This RMA number must be written on each carton returned. RMA's are valid for 30 days from the date of issue.
- b. Proper shipping carton(s) and packing materials are to be used in packaging the Product(s) being returned for replacement. All returns must be shipped to I-Club BIZ pre-paid. I-Club BIZ does not accept shipping collect packages. The risk of loss in shipping for returned Product shall be borne by you. If returned Product is not received by the Company's Distribution Center, it is your responsibility to trace the shipment.